



WE ARE HAPPY YOU CHOSE US FOR YOUR EYEWEAR PURCHASE

WE BELIEVE IN THE QUALITY OF OUR PRODUCTS AND STAND BEHIND THAT QUALITY

YOUR GLASSES ARE CUSTOM MADE FOR YOU. IF FOR ANY REASON YOU ARE NOT SATISFIED WITH THEM PLEASE LET US KNOW WITHIN THIRTY (30) DAYS SO WE CAN WORK WITH YOU TO GET THE RIGHT PRODUCT FOR YOUR NEEDS

OUR POLICIES INCLUDE:

* FRAMES AND LENSES ARE WARRANTIED FOR ONE YEAR FROM PURCHASE

**FRAME BREAKAGE FROM NORMAL USE OR MANUFACTURE DEFECT

**ONE TIME SCRATCH COAT REPLACEMENT UNDER NORMAL USE IF LENS HAS SCRATCH COAT WARRANTY

(SOME PRODUCTS WILL HAVE EXTENDED WARRANTIES)

** SUBSEQUENT SCRATCH REPLACEMENTS CAN BE DONE FOR 40%OFF RETAIL

*ADJUSTMENTS, SCREWS, NOSE PADS, AND MINOR ADJUSTMENTS ARE COMPLIMENTARY

ON FRAMES PURCHASED HERE FOR LIFE OF FRAME

*BOTTLE OF LENS CLEANER AND FREE REFILLS THROUGHOUT LIFE OF YOUR LENSES

*SECOND PAIR DISCOUNT ON COMPLETE PAIR OR LENSES (30% SAME DAY, 25 % ONE YEAR)

***PROGRESSIVE POLICY:** ALL PROGRESSIVE LENSES HAVE A SLIGHT OPTICAL DISTORTION IN THE OUTER PORTION OF THE LENS, WHICH CAN MAKE SOME OBJECTS APPEAR BOWED OR CURVED, OR CAN CAUSE A FEELING OF MOTION WHEN HEAD IS TURNED. THE READING ZONE IS WIDE ENOUGH FOR MOST PURPOSES BUT MAY APPEAR NARROWER THAN OTHER BIFOCAL STYLES. WHILE MOST PEOPLE ARE NOT BOTHERED BY THESE CHARACTERISTICS, SOME WILL FIND IT UNACCEPTABLE EVEN AFTER THE ONE TO TWO WEEK ADAPTATION PERIOD. IF YOU CANNOT ADAPT, WE WILL MAKE NEW LENSES IN ANY OTHER DESIGN WITHIN 60 DAYS OF PURCHASE AT NO CHARGE. SINCE THE ORIGINAL LENSES WERE A CUSTOM ITEM THERE ARE NO REFUND OF THE DIFFERENCE IN COST IF THE REMADE PAIR IS OF LESSER COST.